

RESULTS: LUCERNE VALLEY HEALTH SURVEY

19 RESPONSES

Submitted by the Lucerne Valley Economic Development Association (LVEDA)

What are your primary health problems/needs? (heart 6 vascular 2 cancer 3 diabetes 4 foot 6 joint/arthritis 9 back 7 eyes 1 auto-immune 1 blood pressure 1)

Do you have medical insurance? (Private 1 Medicare 9 Medicare Advantage 7 Medical 1 from employer 4)

Do you have a local (Apple Valley/Victorville/Hesperia/etc.) doctor in private practice? (Yes 15 No 1) – 1 in Big Bear and 1 in Barstow.

Do you use Dr. Melvani's services at his shopping center office? (Yes 0 No 18)

Do you use the County's clinic in Hesperia? (Yes 2 No 15) Or any other clinics/urgent care/etc.? (Yes 11)

Did you ever obtain medical services from St. Mary's Hospital van when it was deployed at the Lucerne Valley Elementary School? (Yes 3 No 14) - mostly flu shots. If so – was the service satisfactory? (Yes 3 No 1)

Do or have you used hospital emergency facilities for non-emergency needs? (Yes 3 No 14)

Do you have adequate transportation to medical services? (Yes 15 No 3)

Do you subscribe to the ambulance 'insurance' contract with the Lucerne Valley/County Fire Dept.? (Yes 4 No 15)

Do you rely on family or friends for rides to the doctor/clinic? (Yes 6 No 11)

Do you take the bus for medical services? (Yes 5 No 15). Do you have transportation to the bus stops in Lucerne Valley? (Yes 2 No 9)

If you take the bus to the County clinic – is the routing/timing favorable or not? (Yes 0 No 3).

Have you used 'Hospice'/Visiting Nurse/etc. programs in Lucerne Valley (Yes 6 No 10). If so, are they satisfactory? (Yes 3 No 2)

What are your "in home"/health needs? (Food preparation/delivery 3 - household chores 5 - transportation 2)

Rancho Drugs In Apple Valley delivers prescriptions to the Lucerne Valley Market 3X/week. Do you use this option? (Yes 2 No 16)

Do you have prescriptions delivered to your home? (Yes 4 No 15) If not – would you like this service? (Yes 1 No ?)

Would you support and utilize nursing students from Victor Valley College, etc. for basic health check-ups (blood pressure/temperature/etc.) periodically at the Senior Center if it could be arranged? (Yes 11 No 3)

Would you use and support a "tele-medicine" link with St. Mary's Hospital or another facility if it could be arranged on a regular or periodic basis (video conferencing with a doctor/nurse/physician's assistant/etc.)? (Yes 13 No 5)

General comments?

No computer for tele-medicine. Tele-medicine good for determining if they have to go to doctor. Did have ambulance insurance but they don't send renewal forms so forgot. Didn't know they had a contract – used them but paid by medical?. Need some low impact exercise classes for seniors. Food directions to show us how to eat right for diabetes. My health is pretty good for 85 – can still drive myself or daughter takes me to eye treatments – but there could be a time when I need some of these services you describe. Am still mobile, but that could change anytime and I would want more services like these. I'm a special needs person – need ADA bus – the route provided does not meet my needs physically or mentally – thank you so much. We both need services here in Lucerne Valley – transportation to appointments, to market, shopping outside town for clothes, etc. – the bus in this area is not reliable enough for us due to the distance from

route to and from our residences. (Note: Lot of “I didn’t know about it” for many services). Does Dr. Melvani take Medicare?? Going to pick up my prescriptions is one of my reasons for going shopping – other than doctor appointments, I try to make 2 reasons at least for driving as far as Apple Valley/Victorville. We need ‘Labcorp on wheels’ here one day a week – does not currently exist – but it could. In my opinion, it is difficult for our seniors to stay in Lucerne Valley because many basic services are 25-50 miles away – and many can no longer drive – any services we can offer would be beneficial – thank you for asking.
